

リーディング後編では赤枠箇所を使用しています。

【問題文】

<b>From:</b>	Arun Phan <arun.phan@tnet.com>
<b>To:</b>	Customer Support <support@sparkypaints.com>
<b>Date:</b>	March 12
<b>Subject:</b>	Order #3397

Hello,

Thanks for sending my order #3397—it arrived this morning. Unfortunately, the paint was not the one I had asked for. I had selected color SP 944 but received SP 945 (Ocean Waves). They appear right next to each other on your web site, so the two may have been confused at your end. Could you send me the correct paint, along with additional samples that are close in color to SP 722? That sample worked well in my house; the others looked too green on my walls.

Thank you,

Arun Phan

【質問】

No. 200 What problem does Mr. Phan mention in his e-mail?

- (A) He received the wrong item.
- (B) He was charged the wrong price.
- (C) The delivery time was too long.
- (D) The instructions were too confusing.

参照元：一般財団法人 国際ビジネスコミュニケーション協会  
[TOEIC Listening & Reading Test サンプル問題 Part7-4](#)